

June 27, 2011

## NorState's COO receives certification

**MADAWASKA** – NorState FCU is proud to announce that Executive Vice President Susan Gervais has received the Certified Credit Union Executive (CCUE) designation. The Certified Executive Program is designed for credit union managers and those aspiring to credit union leadership. All courses are recommended for college credits by the American Council on Education.

Gervais is among the 2,746 credit union professionals nationwide, who have earned this distinctive designation.

This is CUNA's highest professional recognition available for the credit union movement. Dave Rossignol, NorState CEO recognized Susan during a recent staff meeting held at the Madawaska branch office and stated: "Sue has been working diligently on this certification. It is not easy to achieve.

It signifies her drive to advance her own career and to further the credit union movement."

CUNA President, Bill Cheney adds, "The Certified Executive Program is demanding and challenging.

To complete a self-study program such as this requires not just intelligence, but sacrifice, persistence and commitment. Attaining the CCUE designation is a wonderful accomplishment and I know many others join me in congratulating you on this achievement."

After a round of applause from co-workers, Gervais was congratulated personally by some of her peers. -contributed photo



**Susan Gervais, EVP, CCUE**